



FOOTHILL FAMILY DENTISTRY
J. MICHAEL CARPENTER, DMD, PLLC

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Our Role and Responsibility - Navigating COVID-19

March 16, 2020

Dear Valued Patients & Friends:

As your trusted dental care provider, we are actively monitoring the novel coronavirus (COVID-19) very closely. At Foothill Family Dentistry we believe it is our role and responsibility to prioritize your safety along with our needs. We are prepared to assist you in navigating these challenging circumstances with helpful solutions that will allow you to have your dental care needs met during this time of uncertainty.

Please know that we continue to take our standard precautions to keep you and our staff safe. Additionally, now we have enhanced precautions in place that you may notice. All frequently touched surfaces, such as countertops and doorknobs, are disinfected hourly. Furthermore, you may notice that we have removed magazines from the reception area in order to help reduce cross-contamination from person-to-person. Your safety is our number one concern as we continue to help you manage your dental needs. Please know that our entire team is prepared to find unique solutions in order to offer you continued dental care during these uncertain times.

Again, let me reiterate that the health, safety, and well-being of our patients and our community is of the utmost concern to us. We continue to monitor this quickly evolving situation and are here to assist our patients as needed.

We urge you to stay calm, vigilant and informed in the coming days and weeks.

All the best,

J. Michael Carpenter, DMD, MBA

Dr. Carpenter